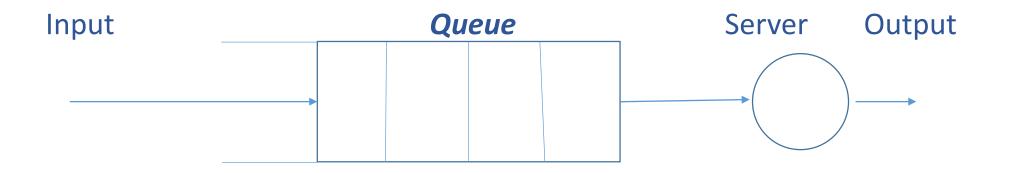
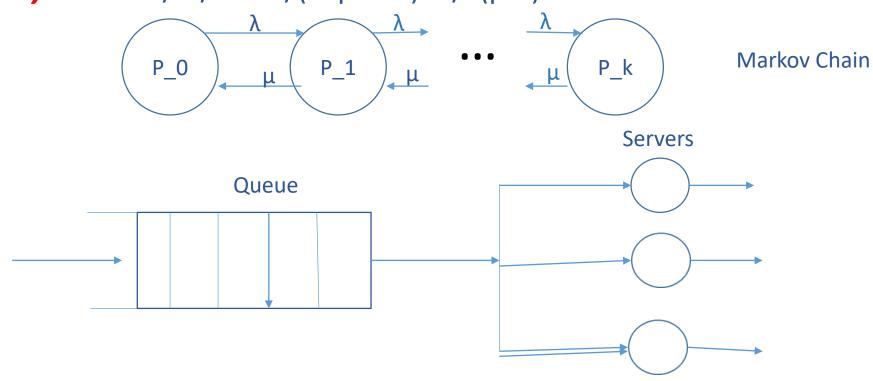
Markovian: exponential probability of arrival e^{-λt} Markovian: probability of completing service e^{-μt} k-Servers m/m/k Queueing System



- λ Rate to move from P_i to P_(i+1),
- µ rate to move from P_(i+1) to P_i,
- P_k=(P_0)*(λ/μ)^k , Average No of people N= Σ (k*(P_k))= $\lambda/(\mu-\lambda)$
- Given: Stationary, Little's law, the *delay* is N/ λ =1/(μ - λ), even with k independent queues
- Therefore, the m/m/k has $k^*\lambda$ arrival and $k^*\mu$ service
- *delay* of the m/m/k is $1/(k^*\mu k^*\lambda) = 1/k(\mu \lambda)$



(P_i means that there are *i* processes in the system.)

 $\lambda/\mu = \rho$ System Utilization