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(ISO 9000, HAACP, TL 9000

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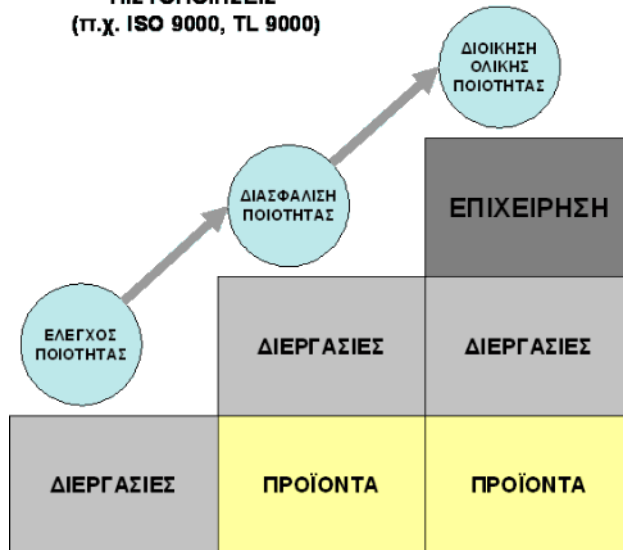
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ΠΙΣΤΟΠΟΙΗΣΕΙΣ
(π.χ. ISO 9000, TL 9000)



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2.3.3. RBOC Telcordia

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Bell (regional Bell operating companies, RBOCs), 1984, μ

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2.3.4. μμ - μ - Customer Supplier Quality Program (CSQP)

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 (Thomas, 2005). μμ
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2.3.5. ISO 9000

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2.3.6. TL 9000

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 (Telecommunications 9000),
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 (www.questforum.org):

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- 7: TL 9000(2001).
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2.4. TL 9000 ISO 9001

QuEST Forum, ISO 9001
 μ (Gildersleeve, 1999):

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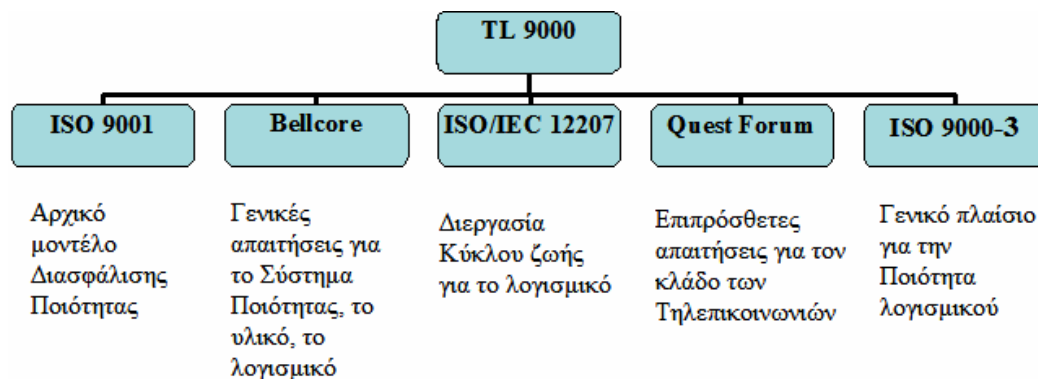
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μ μ Bellcore, ISO/IEC2 12207
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QuEST (Charles J. Corbett, Maria J. Montes, David A.
Kirsch and Maria Jose Alvarez-Gil, 2002).

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(Liebesman Sandford, Arka Jarvis and Ashok V. Dandekar, 2002).

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 μ μ hardware, software TL 9000 μ μ

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 (Gildersleeve, 1999):

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 Malcolm Baldrige SEI, ISO/IEC 12207



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(QuEST overview, 2001).

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- ∴ “ μ μ ”, - μ O.T.E., 1998
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